

The London Survey 2001 - Marked up questionnaire Jan 2002

- Results are based on 1458 interviews conducted face to face in respondents' homes with sample of residents in the Greater London area.
- Interviews were conducted between 31st October and 14th December 2001.
- Data are weighted by gender, age, work status and ethnicity to the known profile of the Greater London.
- Where results do not sum to 100%, this may be due to multiple responses, computer rounding or the exclusion of 'don't know/not stated' response categories.
- Multiple responses mean that respondents can give more than one answer to a question, therefore results will total more 100 as percentages are based on the total number of responses given divided by the total number of people answering the question: e.g:

$$\text{Total Sum \%} = \frac{\text{total number of responses (e.g.2000)}}{\text{Total number of people (1458)}}$$

- The use of showcards, indicates that responses to a question are prompted i.e. respondents are given a list of responses from which they can choose.
- An asterisk (*) represents a value of less than one per cent, but not zero.

Good morning/afternoon/evening. I'm from MORI, the Market & Opinion Research company. We're conducting a survey about the local area and I wondered if I could ask you a few questions. Firstly, ...

Q1. How long have you been living at your current address? SINGLE CODE ONLY EXCEPT ALL MY LIFE/BORN IN LONDON

Q2. And how long have you been living in London? SINGLE CODE ONLY EXCEPT ALL MY LIFE/BORN IN LONDON

	Current address Q1 %	London Q2 %
Up to 1 year	14	3
Over 1 year up to 2 years	8	4
Over 2 years up to 5 years	16	6
Over 5 years up to 10 years	15	7
Over 10 years up to 15 years	11	8
Over 15 years up to 20 years	11	11
Over 20 years or more	24	60
All my life/born in London	2	37
Don't know/Can't remember	0	*

Q3. SHOWCARD A (R) How satisfied or dissatisfied are you with this neighbourhood as a place to live? SINGLE CODE ONLY

	2000 %	2001 %
Very satisfied	34	33
Fairly satisfied	49	50
Neither satisfied nor dissatisfied	7	7
Fairly dissatisfied	6	6
Very dissatisfied	4	5
Don't know/no opinion	*	*

Q4. SHOWCARD A (R) AGAIN **And how satisfied or dissatisfied are you with London as a city to live in?** SINGLE CODE ONLY

	2000 %	2001 %
Very satisfied	22	24
Fairly satisfied	53	51
Neither satisfied nor dissatisfied	12	11
Fairly dissatisfied	8	8
Very dissatisfied	3	4
Don't know/no opinion	2	1

Q5. **Do you think your neighbourhood is getting better or getting worse as a place to live?** SINGLE CODE ONLY.

	2000 %	2001 %
Getting better	24	24
Getting worse	35	38
Not changing	34	30
Don't know/no opinion	7	7

Q6. **And do you think that London is getting better or getting worse as a city to live in?** SINGLE CODE ONLY.

	2000 %	2001 %
Getting better	21	19
Getting worse	48	47
Not changing	22	24
Don't know/no opinion	9	10

Q7. SHOWCARD B (R) **What, if anything, would you say are the two or three best things about living in London? Just read out the letter/s that apply.** MULTICODE OK.

Q8. SHOWCARD B (R) AGAIN **And what, if anything, would you say are the two or three worst things about living in London? Again, just read out the letter/s that apply.** MULTICODE OK.

		Best things Q7 %	Worst things Q8 %
A	Transport	22	35
B	Schools	13	8
C	Health services	13	22
D	Job opportunities	34	5
E	The range of parks and open spaces	16	5
F	The range of shops	43	2
G	The range of sports and leisure facilities	10	3
H	Nightlife (theatres/clubs/bars)	26	3
I	The range of museums and art galleries	26	1
J	The mixture of people who live here	31	5
K	The range of housing available	4	16
L	Safety in London/Crime rates	2	52
M	The cost of living	1	56
	Other	2	5
	None of these/nothing	3	4
	Don't know	3	4

IMAGE OF THE CITY

- Q10- I would like to ask some general questions about London as a whole, not just this area.
 Q20. I am going to read out some statements and would like you to tell me for each one, whether you agree or disagree. READ OUT. ROTATE ORDER. TICK ✓BOX. SINGLE CODE ONLY.

		Agree	Disagree	Neither/ don't know
		%	%	%
Q9.	<input type="checkbox"/> London is an accessible place for people with disabilities	43	32	25
Q10.	London is a City with good relations between different racial, ethnic and religious communities	64	21	15
Q11.	There is less discrimination on the basis of race or ethnic origin in London than three years ago	49	25	27
Q12.	<input type="checkbox"/> London is a green City	37	55	8
Q13.	London is a clean City	19	73	8
Q14.	London is a City with good quality health services	41	43	16
Q15.	<input type="checkbox"/> London is a City with good schools	50	24	25
Q16.	London is a City that is easy to get around	76	20	5
Q17.	London is a City with good cultural and leisure facilities	82	10	9
Q18.	<input type="checkbox"/> London is a good City for parks, open spaces and community recreation facilities and activities	75	18	7
Q19.	London is a City that is tolerant of different people, such as gay and lesbian people	73	8	19

- Q20. SHOWCARD C (R) How likely is it that you will move away from London in the next two years? SINGLE CODE ONLY.

	2000	2001
	%	%
Certain to move	4	4
Very likely to move	7	8
Fairly likely to move	6	7
Fairly unlikely to move	12	9
Very unlikely to move	38	34
Certain not to move	30	33
Don't know	2	4

Q21. ASK ALL CERTAIN/VERY/FAIRLY LIKELY TO MOVE (CODES '1'-'3') AT Q20. OTHERS GO TO Q22.

And why are you thinking of moving away from London in the next two years?
UNPROMPTED. WRITE IN FULL VERBATIM COMMENTS AND THEN CODE BELOW.
PROBE FULLY USING "WHAT ELSE?"

Base: All certain/very/fairly likely to move

	2000 (240) %	2001 (283) %
Need a bigger home	7	8
Need a smaller home	1	2
Need a more affordable home	10	13
Need a home with a garden	2	3
To be nearer to work	4	3
To be closer to friends and family	9	6
To move to a better area (unspecified)	6	11
Not enough parks and open spaces	2	5
Poor access to the countryside	2	6
Too much crime	8	14
Too much nuisance from noise	5	10
Poor air quality	8	8
Poor/few leisure facilities	n/a	3
Poor/few local health services	1	4
Poor quality of schools and colleges	5	6
Poor/few opportunities for young people	2	2
Poor/few opportunities for children	3	3
Poor/inefficient public transport	2	4
Too much traffic on the roads	6	6
Going away to university/college	4	6
Better employment prospects	3	6
Buying own home	2	5
Tired of commuting	1	2
Retiring	3	3
Other	31	29
Don't know	18	15

Q22. ASK ALL
SHOWCARD D (R) **Thinking about London as a whole, how would you rate the employment and economic conditions in the Capital?** SINGLE CODE ONLY.

	%
Very good	12
Fairly good	52
Neither good nor poor	17
Fairly poor	7
Very poor	4
Don't know	9

Q23. Do you think that the employment and general economic conditions in London will improve, stay the same or get worse over the next 12 months? SINGLE CODE ONLY.

Q24. And do you think the employment and general economic conditions for you and your family will improve, stay the same or get worse over the next 12 months? SINGLE CODE ONLY.

	London Q23 %	GB comparison* %	You/Family Q24 %
Improve	20	14	25
Stay the same	42	37	57
Get worse	29	43	10
Don't know/no opinion	10	5	8

*Nationally representative survey conducted face to face among 1,985 adults aged 18+, on 22-27 November 2001 for The Times

Q25- SHOWCARD E (R) I am now going to read out a number of different statements. For each, please tell me whether you agree or disagree? READ OUT. ROTATE START AND TICK ✓ BOX. SINGLE CODE ONLY

	Strongly agree %	Tend to agree %	Neither agree nor dis- agree %	Tend to disagree %	Strongly disagree %	No opinion %
Q25. Housing and accommodation in London is too expensive						
2000	59	31	6	2	*	2
2001	71	22	4	1	*	1
Q26. London offers good employment opportunities						
2000	31	44	11	7	2	5
2001	32	44	10	6	3	4
Q27. I would move out of London if I could						
2000	14	19	13	28	25	2
2001	20	16	10	26	27	1
Q28. London may not be perfect but I enjoy living here						
2000	30	53	10	5	2	1
2001	44	41	9	4	2	*
Q29. I enjoy the cultural diversity of London						
2000	40	43	8	4	2	2
2001	45	38	10	3	1	2

COMMUNITY SAFETY/QUALITY OF LIFE

Q30. SHOWCARD F (R) **How safe do you feel walking outside in this neighbourhood alone in the daytime?** SINGLE CODE ONLY

	2000 %	2001 %
Very safe	47	46
Fairly safe	44	42
A bit unsafe	6	8
Very unsafe	2	3
Never go out in daytime	*	*
Don't know	*	*

Q31. SHOWCARD F (R) AGAIN **How safe do you feel walking outside in this neighbourhood in the evening by yourself?** SINGLE CODE ONLY

	2000 %	2001 %
Very safe	16	16
Fairly safe	35	34
A bit unsafe	26	25
Very unsafe	15	17
Never go out in the evening	7	8
Don't know	*	1

Q33- Q41 SHOWCARD G (R) **Thinking about your quality of life in London, how much of a problem, if at all, do you consider each of the following to be?** READ OUT. ASK Q33 (SAFETY IN LONDON) FIRST. THEN ROTATE ORDER. TICK ✓START. SINGLE CODE ONLY. GET RESPONDENT TO GIVE NUMERICAL ANSWER.

	ASK Q33 FIRST	Major problem			No problem at all		Don't know
		1 %	2 %	3 %	4 %	5 %	
Q32.	Safety in London	22	30	30	10	6	2
Q33.	Assault/physical attack	23	28	26	14	8	2
Q34.	Fear of crime	27	32	23	11	5	2
Q35.	Assault/physical attack because of race, religion or ethnic origin	17	26	24	13	15	5
Q36.	The cost of living	48	30	14	4	3	1
Q37.	Unemployment	11	22	29	19	11	7
Q38.	Affordable housing	49	28	12	5	3	3
Q39.	Safety for children	21	29	26	12	5	6
Q40.	Safety for women	22	31	28	11	5	4

Q41- SHOWCARD G (R) AGAIN **Now thinking about the environment in London, how much of a problem, if at all, do you consider each of the following to be?** READ OUT. ROTATE ORDER. TICK ✓START. SINGLE CODE ONLY. GET RESPONDENT TO GIVE NUMERICAL ANSWER

		Major problem			No problem at all		Don't know
		1 %	2 %	3 %	4 %	5 %	
Q41.	Air quality	32	31	20	9	5	3
Q42.	Loss of green spaces	16	25	27	18	10	3
Q43.	Noise	26	31	21	13	9	1
Q44.	Litter	38	32	17	9	4	1
Q45.	Fly tipping and illegal dumping	30	30	21	9	8	3
Q46.	Quality of parks and open spaces	7	18	25	29	20	2
Q47.	Access to nature	9	19	25	26	17	4
Q48.	Pollution of rivers and streams	20	26	23	13	7	12

TRANSPORT

Q49. Thinking about all types of transport in London (that is, roads, buses, trains, London Underground, walking and cycling), which three or four things do think need to be improved most? NOTE BELOW, AND THEN CODE UP TO FOUR. PROBE FULLY USING "WHAT ELSE?"

	%		%
ROADS		LONDON UNDERGROUND	
Level of congestion roads	29	Less overcrowding on the Underground	12
Vehicle pollution	7	Cleanliness on the Underground	6
Ease of crossing roads on foot	2	Punctuality and reliability of Underground trains	17
Better street lighting	3	Journey time of Underground trains	3
Personal security when walking	2	Frequency of Underground trains	8
Levels of taxi fares	1	Number of places that you can get to by the Underground	3
Attitude of taxi drivers	1	Personal security when travelling on trains and waiting at Underground stations	4
Personal security when travelling by taxi	*	Level of Underground fares	11
BUSES		Attitudes of staff at Underground stations	1
Overcrowding on buses	12	CYCLING	
Cleanliness of buses	5	Better/safer cycle routes	5
Punctuality and reliability of buses	26	More cycle routes	7
Journey time of buses	6	Attitudes of drivers towards cyclists	1
Frequency of buses	25	Facilities for parking bicycles	1
Number of places that you can get to by bus	3	Facilities to store bicycles on trains	*
Personal security when travelling on buses and waiting at bus stops	6	WALKING	
Level of bus fares	6	Fewer cracked pavements	3
Attitudes of bus drivers	3	Better street lighting	3
TRAINS		More pedestrian crossings	1
Overcrowding on trains	7	Fewer steep kerbs (i.e. easier for prams, wheelchairs)	1
Cleanliness of trains	3	Fewer cyclists on pavements	1
Punctuality and reliability of trains	15	More pedestrianized areas/zones	2
Journey time of trains	3	Other	19
Frequency of trains	9	None of these	4
Number of places that you can get to by trains	1	Don't know	8
Personal security when travelling on trains and waiting at train stations	3	OVERALL TOTALS* i.e. any mention of 'roads', 'trains' etc.	
Level of train fares	5	Roads	37
Attitudes of staff at stations	1	Buses	56
Attitudes of staff on trains		Trains	33
		London Underground	41
		Cycling	11
	*	Walking	8

*Sum of overall totals is greater than 100% as respondents were asked to mention up to four improvements. Therefore, of the responses given, 56% of people mention improvements to buses.

- Q50. SHOWCARD H (R) **And looking at this card, which, if any, of these aspects of transport in London are most in need of improvement? Just read out the letter/s that apply.** MULTICODE OK.

		2000 %	2001 %
A	Reducing traffic congestion	62	59
B	Cheaper bus and tube fares	40	38
C	More reliable buses and tubes	43	50
D	Less pollution from traffic	41	36
E	More bus and cycle lanes	20	21
F	More investment in the tube	38	38
G	More investment in the buses	24	29
H	More investment in the overland trains	28	21
I	Improved personal safety on buses, the tube and trains	40	35
J	A more integrated/cohesive transport system	N/a	28
	Other	2	2
	None of these	2	2
	Don't know	1	3

HEALTH

- Q51. SHOWCARD I (R) **Overall how satisfied or dissatisfied would you say you are with the health services in London?** SINGLE CODE ONLY.

	%
Very satisfied	10
Fairly satisfied	42
Neither satisfied nor dissatisfied	16
Fairly dissatisfied	17
Very dissatisfied	12
Don't know	3

- Q52. SHOWCARD J (R) **Thinking about when you are ill, which of the following would you contact in an emergency? Just read out the letter(s) that apply.** MULTICODE OK

- Q53. SHOWCARD J (R) AGAIN **And which would you contact on becoming ill in a non-emergency? Just read out the letter(s) that apply.** MULTICODE OK

		Emergency Q52 %	Non emergency Q53 %
A	Local GP/Health centre	34	75
B	NHS Direct	7	7
C	A local chemist/pharmacist	2	15
D	Local Hospital	23	6
E	Dial 999	56	2
F	Call an ambulance	29	2
G	Friends/family	16	26
H	Private doctor/Private health centre	4	5
	Other	1	1
	Don't know	1	2

- Q54-
Q58 SHOWCARD K (R) **Thinking about the last time you visited your local GP/health centre, can you tell me how satisfied or dissatisfied you were with each of the following?** READ OUT. ROTATE ORDER AND TICK ✓ START. SINGLE CODE ONLY

		Very satisfied	Fairly satisfied	Neither/nor	Fairly dis-satisfied	Very dis-satisfied	Don't know
		%	%	%	%	%	%
Q54.	The GP's expertise to deal with your query/illness	40	40	7	6	3	3
Q55.	The ability to get an appointment quickly/when needed	24	37	11	15	11	3
Q56.	The amount of time spent with the GP	28	46	12	8	3	3
Q57.	The opening hours of the surgery	27	46	10	9	3	4
Q58.	The advice/information given by the GP	37	45	8	5	3	3

LONDON GOVERNANCE

Q59. **What is the name of the Mayor of London?** SINGLE CODE ONLY

	2000	2001
	%	%
Yes (correct) - Ken Livingstone	79	77
Yes (incorrect) – Lord Mayor (<i>Alderman Clive Martin</i>)	0	-
Yes (incorrect) – Lord Mayor/Sir David Howard)	-	*
Yes (incorrect) – Other	*	1
No/Don't know	21	22

Q60. SHOWCARD L (R) **How much, if anything would you say you know about what the Mayor of London is doing for London?** SINGLE CODE ONLY

Q61. SHOWCARD L (R) AGAIN **How much, if anything would you say you know the about what the London Assembly is doing for London?** SINGLE CODE ONLY

Q62. SHOWCARD L (R) AGAIN **How much, if anything would you say you know about what services such as the Police are doing for London?** SINGLE CODE ONLY

Q63. SHOWCARD L (R) AGAIN **How much, if anything would you say you know about what "Transport for London" is doing for London?** SINGLE CODE ONLY

	Mayor of London Q60 %	London Assembly Q61 %	The Police Q62 %	Transport for London Q63 %
A great deal	4	1	6	3
A fair amount	32	12	37	28
Not very much	34	35	35	37
Nothing at all	16	30	13	20
Don't know	14	22	9	12

Q64. SHOWCARD M (R) **Are you satisfied or dissatisfied with the way Ken Livingstone is doing his job as Mayor of London?** SINGLE CODE ONLY

	2000	2001
	%	%
Very satisfied	5	6
Fairly satisfied	25	29
Neither satisfied nor dissatisfied	40	31
Fairly dissatisfied	5	9
Very dissatisfied	3	5
Don't know	23	19

Q65. SHOWCARD M (R) AGAIN **Are you satisfied or dissatisfied with the way the London Assembly is doing its job?** SINGLE CODE ONLY

	2000	2001
	%	%
Very satisfied	2	2
Fairly satisfied	17	15
Neither satisfied nor dissatisfied	39	35
Fairly dissatisfied	4	7
Very dissatisfied	3	5
Don't know	36	37

Q66. SHOWCARD N (R) **Looking at this list, please tell me which of these, if any, the Mayor of London has responsibility for? Just read out the letter/s that apply. MULTICODE OK.**

		2000	2001
		%	%
A	Representing London abroad	31	23
B	Representing London in Great Britain	47	36
C	Public transport	61	55
D	Roads	33	33
E	Economic development	23	17
F	Regeneration	28	20
G	Environment	33	28
H	Health Service	16	12
I	Arts and Leisure services	21	16
J	Strategic planning	n/a	21
K	Fire and Emergency services	26	14
L	Police	30	18
M	Education	19	11
N	Raising taxes	11	6
O	Setting Council taxes	16	10
P	Setting Business rates	12	5
Q	Setting budgets for Transport, Development, Police and Fire authorities	30	18
R	Scrutiny of budgets for Transport, Development, Police and Fire authorities	31	17
S	Making appointments to Transport, Development, Police and Fire authorities	25	13
T	Co-ordinating the London Boroughs	43	28
	Other	1	1
	All of these	4	5
	None of these	1	1
	Don't know	16	23

Q67. SHOWCARD N (R) AGAIN **And looking at this list again, please tell me which of these, if any, the London Assembly has responsibility for? Again, just read out the letter/s that apply.** MULTICODE OK.

		2000	2001
		%	%
A	Representing London abroad	15	9
B	Representing London in Great Britain	20	10
C	Public transport	27	17
D	Roads	18	10
E	Economic development	18	10
F	Regeneration	18	9
G	Environment	20	11
H	Health Service	11	5
I	Arts and Leisure services	13	7
J	Strategic planning	N/a	10
K	Fire and Emergency services	19	7
L	Police	20	7
M	Education	14	5
N	Raising taxes	10	5
O	Setting Council taxes	14	6
P	Setting Business rates	12	5
Q	Setting budgets for Transport, Development, Police and Fire authorities	20	9
R	Scrutiny of budgets for Transport, Development, Police and Fire authorities	22	11
S	Making appointments to Transport, Development, Police and Fire authorities	17	9
T	Co-ordinating the London Boroughs	25	12
	Other	*	*
	All of these	4	5
	None of these	2	2
	Don't know	42	59

Q68. SHOWCARD O (R) **How well informed do you think the Greater London Authority keeps you about the services it has responsibility for?** SINGLE CODE ONLY

	2000 %	2001 %
Keeps us very well informed	2	2
Keeps us fairly well informed	10	15
Gives us only a limited amount of information	26	33
Doesn't tell us much at all about what it does	51	40
Don't know	12	10

Q69. SHOWCARD P (R) **From which of the following sources, if any do you currently obtain information about the Mayor of London and the London Assembly? Just read out the letters that apply.** MULTICODE OK

Q70. SHOWCARD P (R) AGAIN **And from which two or three sources from this list would you prefer to get most of your information about the Mayor of London and the London Assembly? Again, just read out the letters that apply.** CODE UP TO THREE

	Obtain Q69 %	Prefer Q70 %
A Local newspaper	33	32
B Leaflets delivered to the door	14	27
C Metro	12	7
D Evening Standard	18	10
E National newspapers	33	22
F Local/Regional Television	30	24
G National Television	46	35
H Contact with the Mayor/GLA	2	2
I Friends/neighbours and relations	5	1
J Noticeboards/information points in libraries and other local venues	5	5
K Leaflets and noticeboards in Local Council buildings	7	5
L Posters	8	7
M GLA offices	3	2
N Local shops	2	3
O Local/Regional Radio	12	8
P National Radio	13	8
Q Citizen's Advice Bureau	1	1
R Internet	5	8
Other	1	2
None of these	4	2
Don't get information	9	2
Don't know	5	6

PLEASE NOTE THAT Q71 AND Q72 SHOW TREND DATA FROM 2000. HOWEVER, THE METHODOLOGY AND QUESTION WORDING USED IN 2000 WAS DIFFERENT (ANSWERS IN 2000 WERE UNPROMPTED I.E. SHOWCARDS WERE NOT USED). TRENDS SHOULD THEREFORE BE INTERPRETED WITH CAUTION.

Q71. SHOWCARD Q (R) **And finally, what two or three things do you think should be the top priorities to improve London as a place to live? Just read out the letters that apply. CODE UP TO THREE.**

Question Wording in 2000: What two or three things do you think should be the top priorities for the new London Mayor to improve London as a place to live? PROBE FULLY AND WRITE IN

		2000 %	2001 %
A	Education	10	31
B	Environment	4	23
C	Health service	12	39
D	Affordable housing/Property prices	11*	49
E	Police	8	19
F	Public transport/Cheaper fares	52	36
G	Safety/Crime	27	51
H	Traffic congestion	12	27
	Other	3	2
	None of these	n/a	*
	Don't know	13	1

**2000 wording 'Housing' rather than 'Affordable housing/Property prices'*

Q72. SHOWCARD R (R) **And what two or three things do you think should be the top priorities to improve London as a place to work? CODE UP TO THREE.**

Question Wording in 2000: What two or three things do you think should be the top priorities for the new London Mayor to improve London as a place to work? PROBE FULLY AND WRITE IN

		2000 %	2001 %
A	Economic development	4	26
B	Education	3	17
D	Affordable housing/Property prices	4*	49
E	Job opportunities	11	49
F	Pay/raise minimum wage	3	27
G	Public transport/cheaper fares	46	44
H	Safety/Crime	6	21
I	Traffic congestion	7	28
	Other	3	1
	None of these	n/a	1
	Don't know	29	4

**2000 wording 'Housing' rather than 'Affordable housing/Property prices'*

THANK RESPONDENT AND GO TO DEMOGRAPHICS

DEMOGRAPHICS

Gender	%
Male	47
Female	53

WRITE IN & CODE EXACT AGE

	%
16-24	17
25-34	23
35-44	17
45-54	13
55-59	7
60-64	6
65+	17

Household is:

	%
Single adult under 60	9
Single adult 60 or over	9
Two adults both under 60	16
Two adults at least one 60 or over	11
Three adults or more all 16 or over	17
1-parent family with child/ren, at least one under 16	7
2-parent family with child/ren at least one under 16	26
Other	3
Not stated	1

Working Status of Respondent:	%
Working – Full time (30+ hrs)	49
- Part-time (8-29 hrs)	7
-Part time (under 8 hrs)	*
Unemployed - seeking work	4
- not seeking work	2
Not working - retired	20
- looking after house/children	7
- invalid/disabled	2
Student	8
Other	*

Class

	%
A	4
B	19
C1	31
C2	19
D	11
E	16

Respondent is:

	%
Chief Income Earner	62
Not Chief Income Earner	35
Refused	3

QA ASK IF ALL WORKING (EITHER FULL-TIME, PART-TIME OR SELF-EMPLOYED) OTHERS GO TO QB

Do you work in the private or public sector, or for a charity/voluntary sector? By public sector I mean central or local government, the NHS and caring services, schools, police, armed services etc. SINGLE CODE ONLY.

Base: All working full or part time (742)

	%
Private sector	64
Charity/Voluntary sector	2
Public sector	30
Don't know	3

QB ASK ALL

Is your home...? SINGLE CODE ONLY.

	%
Owned outright	25
Being bought on mortgage	32
Rented from local authority	22
Rented from housing association	7
Rented from private landlord	14
Other	*

QC1 **How would you vote if there were a General Election tomorrow?**
SINGLE CODE ONLY

IF UNDECIDED OR REFUSED AT QC1 (CODES '8' OR '9') ASK QC2
OTHERS GOT TO QD

QC2 **Which party are you most inclined to support?** SINGLE CODE ONLY

	QC1/2 %
Conservative	19
Labour	65
Liberal Democrats (Lib Dem)	12
Green Party	3
Democratic/UKIP/Referendum Party	*
Other	1

Voting figures exclude: would not vote (14%), undecided (12%) and refused (7%)

ASK ALL

QD **SHOWCARD S (R) Does anyone in your household currently receive any of the following? Just read out the letter/s that apply.** MULTICODE OK.

	%
A Child Benefit	30
B Council Tax Benefit	13
C Housing Benefit	13
D Income Support	10
E State Retirement Pension	19
F Jobseekers Allowance	2
Other	5
Don't know	3
None of these	41
Refused	1

QE **Do you have any long-standing illness, disability or infirmity? Long standing means anything that has troubled you over a period of time or that is likely to affect you over a period of time.** SINGLE CODE ONLY

	%
Yes	14
No	85
Refused	1

QF **ASK IF YES AT QE. OTHERS GO TO QG Does this illness or disability limit your activities in any way?** SINGLE CODE ONLY

Base: All who have long-standing illness, disability or infirmity (237)

	%
Yes	74
No	20
Refused	6

ASK ALL

QG **Do you care for, or help to care for, a relative or friend who has a long term limiting illness or disability, including problems due to old age?** SINGLE CODE ONLY

	%
Yes	8
No	90
Refused	1

QH SHOWCARD T **Using this card, please tell me which, if any, is the highest educational or professional qualification you have obtained? Just read out the letter that applies. (IF STILL STUDYING, CHECK FOR HIGHEST ACHIEVED SO FAR) SINGLE CODE ONLY**

		%
A	GCSE/O-Level/CSE	17
B	Vocational quals (=NVQ 1+2)	7
C	A-Level or equivalent	12
D	Bachelor Degree or equivalent	20
E	Masters/PhD or equivalent	6
F	Other	5
G	No formal qualifications	27
	Still studying	4
	Don't know	1

QI SHOWCARD U **To which of the groups on this card do you consider you belong? SINGLE CODE ONLY.**

WHITE	British	60
	Irish	3
	Any other white background	9
MIXED		
	White and Black Caribbean	1
	White and Asian	*
	Any other mixed background	1
ASIAN OR BRITISH ASIAN	Indian	5
	Pakistani	2
	Bangladeshi	3
	Any other Asian background	3
BLACK OR BLACK BRITISH	Caribbean	5
		5
	African	5
	Any other Black background	1
CHINESE OR OTHER ETHNIC GROUP	Chinese	1
	Any other background	1
	Refused	*

QJ **And can I just check are you a British Citizen, or not? SINGLE CODE ONLY.**

	%
Yes – British Citizen	86
No – not British Citizen	11
Currently applying for citizenship	1
Refused	2

QK SHOWCARD V (R) **Which of the following applies to you and your household? Please just read out the letter/s that apply.** MULTICODE OK

		%
A	I/we have a personal computer (pc) at home with a modem	48
B	I/we have a personal computer (pc) at home without a modem	8
C	I personally use a personal computer (pc) or lap-top at work or at my place of study	23
D	I/we are connected to the Internet at home	38
E	I personally use the Internet at work or at my place of study	24
F	I have my own external e-mail address either at home, at work, or at my place of study	30
	None of these	37
	Don't know	2

QL SHOWCARD W (R) **Which, if any, of these do you read regularly, that is, three out of four issues? Please just read out the letter/s that apply.** MULTICODE OK

		%
A	Daily Express	4
B	Daily Mail	18
C	Daily Mirror	14
D	Daily Sport	1
E	Daily Telegraph	8
F	The Evening Standard	14
G	Financial Times	6
H	The Guardian	12
I	The Independent	6
J	Metro	10
K	The Star	1
L	The Sun	21
M	The Times	10
N	Daily Local Newspaper	2
O	Weekly Local Newspaper	12
	None of these	20
	Don't know	1

QM **How many cars or light vans are there in your household?** SINGLE CODE ONLY

	%
1 car or light van	46
2 cars/light vans	17
3+ cars/light vans	5
None	30

QN **Do you have any bicycles that adults in your household use?** SINGLE CODE ONLY

	%
Yes	25
No	66

QO SHOWCARD X (R) **Could you please give me the letter from this card for the group in which you would place your total household income from all sources, before tax and other deductions?** SINGLE CODE ONLY.

		%
G	Under £2,500	2
C	£2,500-£4,499	3
O	£4,500-£6,499	6
H	£6,500-£7,499	3
J	£7,500-£9,499	2
D	£9,500-£11,499	3
M	£11,500-£13,499	2
K	£13,500-£15,499	3
A	£15,500-£17,499	3
I	£17,500-£24,499	6
P	£24,500-£29,999	5
L	£30,000-£34,999	5
B	£35,000-£39,999	4
F	£40,000-£44,999	4
N	£45,000-£49,999	3
E	£50,000-£74,999	8
Q	£75,000-£99,999	2
R	£100,000 or over	3
	Refused	18
	Don't know	16
