

NYS HIICAP & MIPPA Beneficiary Contact Summary Report

(January 1, 2022 to March 31, 2022)

The following report consists of quarterly data from two (2) statewide programs designed to assist Medicare beneficiaries with health insurance matters.

The Health Insurance Information, Counseling, and Assistance Program (HIICAP) provides free, unbiased Medicare counseling on Medicare Parts A, B, C and D, Medicare Advantage, Supplemental Insurance, and other health insurance related topics. HIICAP is administered by the fifty-nine (59) local Area Agencies on Aging (AAAs) in New York State, including two (2) tribal reservations and six (6) Managed Care Consumer Assistance Programs (MCCAPs).

The Medicare Improvements for Patients and Providers Act (MIPPA) program assists lower-income Medicare beneficiaries with finding and applying for benefit programs that will help to lower the costs of their Medicare premiums and deductibles.

Both HIICAP and MIPPA programs are funded in part by the U.S. Administration for Community Living (ACL).

The quarterly data summary below shows the total number of individuals who received information and assistance from both programs during in the first (1st) quarter of 2022 (January 1, 2022 to March 31, 2022). It also includes demographic information and the types of information and assistance provided.

	Total
Total Beneficiary Contacts:	19,547
MIPPA	12,936
Beneficiary Age Group	
64 or Younger	4,613
65-74	7,725
75-84	3,446
85 or Older	1,723
Not Collected	579
Beneficiary Race	
American Indian or Alaskan Native	62
Asian	372
Black or African American	989
Hispanic or Latino	808
Native Hawaiian or Other Pacific Islander	31
White	12,490
Not Collected	3,374
Topics Discussed	
Original Medicare (Parts A&B)	10,430
Medigap and Medicare Select	6,183
Medicare Advantage (MA and MA-PD)	9,562
Medicare Part D	8,650
Part D Low Income Subsidy (LIS/Extra Help)	8,568
Other Prescription Assistance	4,414
Medicaid	12,908
Other Insurance	3,285
Additional Topic Details	7,007
Total Time Spent (Minutes)	758,634
Average Total Time Spent (Minutes)	38