

## State of London 2000 – Final results

- Findings based on 1,437 completed interviews.
- Interviews were conducted face-to-face in respondents' homes from 21<sup>st</sup> October to 19<sup>th</sup> November 2000 cross Greater London.
- Data are weighted to the known profile of Greater London.
- Data based on all respondents unless otherwise stated.
- Where figures do not sum to 100 per cent, this may be due to computer rounding, multiple responses or the exclusion of 'Don't know' or refused categories.
- An asterisk '\*' represents a figure greater than zero, but less than 0.5%.

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QA **Do you work in the private or public sector, or for a charity? By public sector I mean central or local government, the NHS and caring services, schools, police, armed services etc. SINGLE CODE ONLY.**

Base: All working full or part time (741)

	%
Private sector	60
Charity/Voluntary sector	1
Public sector	30
Don't know	8

ASK ALL  
QB **Tenure SINGLE CODE ONLY.**

	%
Owned outright	24
Being bought on mortgage	39
Rented from local authority	17
Rented from housing association	5
Rented from private landlord	12
Other	3

QC **SHOWCARD N (R) Does anyone in your household currently receive any of the following? Just read out the letter/s that apply. MULTICODE OK.**

	%
A Child Benefit	28
B Council Tax Benefit	10
C Housing Benefit	10
D Income Support	9
E State Retirement Pension	19
Other	3
Don't know	7
None of these	40
Refused	1

QD **Do you have any long-term illness , health problem or disability which limits your daily activities or the work you can do? SINGLE CODE ONLY**

	%
Yes	13
No	87

QE **Do you care for, or help to care for, a relative or friend who has a long term limiting illness or disability, including problems due to old age? SINGLE CODE ONLY**

	%
Yes	8
No	91

QF SHOWCARD O Using this card, please tell me which, if any, is the highest educational or professional qualification you have obtained? Just read out the letter that applies. (IF STILL STUDYING, CHECK FOR HIGHEST ACHIEVED SO FAR)

		%
A	GCSE/O-Level/CSE	15
E	Vocational quals (=NVQ 1+2)	7
B	A-Level or equivalent	13
F	Bachelor Degree or equivalent	22
C	Masters/PhD or equivalent	8
G	Other	6
D	No formal qualifications	25
	Still studying	2
	Don't know	2

QG SHOWCARD P To which of the groups on this card do you consider you belong?  
SINGLE CODE ONLY.

		%
WHITE	British	66
	Irish	3
	Any other white background	7
MIXED	White and Black Caribbean	1
	White and Black African	*
	White and Asian	1
	Any other mixed background	1
ASIAN OR ASIAN BRITISH	Indian	6
	Pakistani	2
	Bangladeshi	2
	Any other Asian background	2
BLACK OR BLACK BRITISH	Caribbean	4
	African	3
	Any other Black background	*
CHINESE OR OTHER ETHNIC GROUP	Chinese	1
	Any other background	1
	Refused	0

QH **And please tell me whether or not you are a British Citizen? SINGLE CODE ONLY.**

	%
Yes – British Citizen	86
No – not British Citizen	8
Currently applying for citizenship	2
Not stated	4

QI **SHOWCARD Q (R) Which of the following applies to you and your household? Please just read out the letter/s that apply. MULTICODE OK**

	%
A I/we have a personal computer (pc) at home with a modem	45
B I/we have a personal computer (pc) at home without a modem	10
C I personally use a personal computer (pc) or lap-top at work or at my place of study	29
D I/we are connected to the Internet at home	38
E I personally use the Internet at work or at my place of study	27
F I have my own external e-mail address either at home, at work, or at my place of study	35
None of these	38
Don't know	1

QJ **SHOWCARD S (R) Which, if any, of these do you read regularly, that is, three out of four issues? Please just read out the letter/s that apply. MULTICODE OK.**

	%
A Daily Express	5
B Daily Mail	17
C Daily Mirror	12
D Daily Sport	1
E Daily Telegraph	8
F The Evening Standard	12
G Financial Times	7
H The Guardian	12
I The Independent	6
J Metro	7
K The Star	1
L The Sun	18
M The Times	13
N Daily Local Newspaper	3
O Weekly Local Newspaper	14
None of these	21
Don't know	1

QK **Do you have any cars or light vans in your household? SINGLE CODE ONLY**

	%
Yes	70
No	30

QL SHOWCARD T (R) **Could you please give me the letter from this card for the group in which you would place your total household income from all sources, before tax and other deductions? SINGLE CODE ONLY.**

		%
G	Under £2,500	2
C	£2,500-£4,499	3
O	£4,500-£6,499	3
H	£6,500-£7,499	2
J	£7,500-£9,499	3
D	£9,500-£11,499	2
M	£11,500-£13,499	2
K	£13,500-£15,499	3
A	£15,500-£17,499	3
I	£17,500-£24,499	7
P	£24,500-£29,999	6
L	£30,000-£34,999	5
B	£35,000-£39,999	3
F	£40,000-£44,999	3
N	£45,000-£49,999	3
E	£50,000-£74,999	6
Q	£75,000 or over	8
	Refused	17
	Don't know	18

**Good morning/afternoon/evening. I'm from MORI, the Market & Opinion Research company. We're conducting a survey about the local area and I wondered if I could ask you a few questions. Firstly,**  
...

**QV1 How would you vote if there were a General Election tomorrow?**

IF UNDECIDED OR REFUSED AT QV1

**QV2 Which party are you most inclined to support?**

	QV1/V2 %
Conservative	28
Labour	55
Liberal Democrats (Lib Dem)	12
Green Party	3
Democratic/UKIP/Referendum Party	1
Other	1

*Voting figures exclude: would not vote (12%), undecided (14%) and refused (6%)*

- ASK ALL
- Q1. **How long have you been living at your current address?** SINGLE CODE ONLY EXCEPT ALL MY LIFE/BORN IN LONDON
- Q2. **And how long have you been living in London?** SINGLE CODE ONLY EXCEPT ALL MY LIFE/BORN IN LONDON

	Current address Q1 %	London Q2 %
Up to 1 year	16	4
Over 1 year up to 2 years	8	2
Over 2 years up to 5 years	16	6
Over 5 years up to 10 years	16	8
Over 10 years up to 15 years	12	8
Over 15 years up to 20 years	10	7
Over 20 years or more	21	31
All my life/born in London	2	33
Don't know/Can't remember	*	*

- Q3. **What, if anything, would you say are the two or three best things about living in London?** PROBE FULLY AND WRITE IN ANY ANSWER (WRITE IN AND CODE '1) – AND THEN CODE USING THE PRECODE LIST BELOW.
- Q4. SHOWCARD A (R) **And now looking at this card, what, if anything, would you say are the two or three best things about living in London? Just read out the letter/s that apply.** MULTICODE OK.

	Spontaneous Q3 %	Prompted Q4 %
Good range of shops	26	54
Good job opportunities	22	44
Good nightlife (theatres/clubs/bars)	31	42
The mixture of people who live here/cosmopolitan/cultural diversity	19	39
Good range of museums and art galleries	15	36
Good transport	21	29
Good range of parks and open spaces	8	25
Good range of sports and leisure facilities	8	19
Good schools	6	17
Good health services	3	15
The range of housing available	2	7
Feel safe in London/low crime rates	2	5
Affordable cost of living	1	3
Easy access to other places	10	
Good amenities/facilities (non-specific)	8	
A nice place to live	4	
Close to family/friends	4	
Nice/friendly people/community spirit	4	
Convenient for work	3	
Lively/fun/exciting	3	
Interesting places/attractions	3	
Good opportunities (non-specific)	1	
Better paid jobs	1	
It's home/used to it/always lived here	1	
Accessible to airports	1	
Capital city	1	
Big	1	
Quiet/peaceful	1	
Good communication system	1	
Heritage history	1	
Atmosphere	1	
Good weather	1	
Cost/prices/cheap	1	
Business opportunities	1	
Other	18	18
None of these/nothing	6	3
Don't know	8	2

Excludes answers given by less than 1%

- Q5. **And what, if anything, would you say are the two or three worst things about living in London?** PROBE FULLY AND WRITE IN ANY ANSWER (WRITE IN AND CODE '1) – AND THEN CODE USING THE PRECODE LIST BELOW.
- Q6. SHOWCARD B (R) **And now looking at this card, what, if anything, would you say are the two or three worst things about living in London? Again, just read out the letter/s that apply.** MULTICODE OK.

	Spontaneous Q5 %	Prompted Q6 %
Unaffordable cost of living	26	55
Feel unsafe in London/high crime rates	32	53
Poor transport	27	39
The range of housing available	7	22
Poor health services	7	21
Poor schools	6	14
Poor range of parks and open spaces	3	10
Poor job opportunities	3	8
Poor range of sports and leisure facilities	1	6
The mixture of people who live here	3	6
Poor range of shops	1	3
Poor nightlife (theatres/clubs/bars)	1	3
Poor range of museums and art galleries	*	2
Traffic congestion	19	
Generally unclean	8	
Property prices	7	
Overcrowding	7	
Pollution (unspecified)	7	
Noise pollution	4	
Air pollution	3	
Unfriendly/lack of real communities	3	
Poor parking facilities	3	
Bad weather	3	
Social responsibility/personal behaviour	2	
Poor roads	1	
Poor policing	1	
Tax rates/Council tax	1	
Poor facilities/amenities	1	
Drug abuse	1	
Too busy	1	
Poor Council/Local Authority Services	1	
Lack of concern/help for elderly	1	
Other	36	37
None of these/nothing	6	5
Don't know	7	1

Excludes answers given by less than 1%



Q7. SHOWCARD C (R) **How likely is that you will move away from London in the next two years?** SINGLE CODE ONLY.

	%
Certain to move	4
Very likely to move	7
Fairly likely to move	6
Fairly unlikely to move	12
Very unlikely to move	38
Certain not to move	30
Don't know	2

ASK ALL CERTAIN/VERY/FAIRLY LIKELY TO MOVE AT Q7

Q8. **And why are you thinking of moving away from London in the next two years?** UNPROMPTED. WRITE IN FULL VERBATIM COMMENTS AND THEN MULTICODE BELOW.

Base: All certain/very/fairly likely to move (240)

	%
Need a more affordable home	10
To be closer to friends and family	9
Too much crime	8
Poor air quality	8
Need a bigger home	7
To move to a better area (unspecified)	6
Too much traffic on the roads	6
Too much nuisance from noise	5
Poor quality of schools and colleges	5
To be nearer to work	4
Going away to university/college	4
Poor/few opportunities for children	3
Better employment prospects	3
Retiring	3
Need a home with a garden	2
Not enough parks and open spaces	2
Poor access to the countryside	2
Poor/few opportunities for young people	2
Poor/inefficient public transport	2
Buying own home	2
Need a smaller home	1
Poor/few local health services	1
Tired of commuting	1
Other	31
Don't know	18

ASK ALL  
 Q9. SHOWCARD D (R) **How satisfied or dissatisfied are you with this neighbourhood as a place to live?** SINGLE CODE ONLY

Q10. SHOWCARD D (R) AGAIN **And how satisfied or dissatisfied are you with London as a city to live in?** SINGLE CODE ONLY

	Neighbour- hood Q9 %	London Q10 %
Very satisfied	34	22
Fairly satisfied	49	53
Neither satisfied nor dissatisfied	7	12
Fairly dissatisfied	6	8
Very dissatisfied	4	3
No opinion	*	2

Q11. **Do you think your neighbourhood is getting better or getting worse as a place to live?** SINGLE CODE ONLY.

Q12. **And do you think that London is getting better or getting worse as a city to live in?** SINGLE CODE ONLY.

	Neighbour- hood Q11 %	London Q12 %
Getting better	24	21
Getting worse	35	48
Not changing	34	22
Don't know/no opinion	7	9

Q13. SHOWCARD E (R) **Looking at this card, which, if any, of these aspects do you think are most in need of improvement in your local neighbourhood?** Just read out the letter/s that apply. MULTICODE OK.

Q14. SHOWCARD E (R) AGAIN **And looking at this card again, which, if any, of these aspects do you think are most in need of improvement in London as a whole?** Again, just read out the letter/s that apply. MULTICODE OK.

	Local N'hood Q13 %	London Q14 %
Less crime	53	54
More affordable housing	45	47
Better transport	38	44
Better health services	36	33
Better schools	28	23
More economic development	20	21
Other	2	2
None of these/nothing	3	2
Don't know	2	2

Q15. SHOWCARD F (R) **And looking at this card, which, if any, of these aspects of transport in London are most in need of improvement? Just read out the letters that apply.**  
MULTICODE OK.

	%
Reducing traffic congestion	62
More reliable buses and tubes	43
Less pollution from traffic	41
Cheaper bus and tube fares	40
Improved personal safety on buses, the tube and trains	40
More investment in the tube	38
More investment in the overland trains	28
More investment in the buses	24
More bus and cycle lanes	20
Other	2
None of these	2
Don't know	1

SHOWCARD G (R) **I am now going to read out a number of different statements. For each, please tell me whether you agree or disagree? READ OUT. ROTATE START AND TICK. SINGLE CODE ONLY**

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	No opinion
	%	%	%	%	%	%
Q16. <b>London is a friendly place to live</b>	10	44	18	19	8	1
Q17. <b>Housing and accommodation in London is too expensive</b>	59	31	6	2	*	2
Q18. <b>Public transport in London is too expensive</b>	34	38	12	10	2	5
Q19. <b>Traffic congestion is a major problem in London</b>	60	33	4	1	*	1
Q20. <b>I am proud to say I'm a Londoner</b>	31	34	17	9	4	6
Q21. <b>London offers good employment opportunities</b>	31	44	11	7	2	5
Q22. <b>I would move out of London if I could</b>	14	19	13	28	25	2
Q23. <b>Public transport is unreliable</b>	28	38	15	13	3	4
Q24. <b>London may not be perfect but I enjoy living here</b>	30	53	10	5	2	1
Q25. <b>I enjoy the cultural diversity of London</b>	40	43	8	4	2	2

## COMMUNITY SAFETY

Q26. SHOWCARD H (R) **How safe do you feel walking outside in this neighbourhood alone in the daytime?** SINGLE CODE ONLY

Q27. SHOWCARD H (R) AGAIN **How safe do you feel walking outside in this neighbourhood in the evening by yourself?** SINGLE CODE ONLY

	Daytime Q26 %	Evening Q27 %
Very safe	47	16
Fairly safe	44	35
A bit unsafe	6	26
Very unsafe	2	15
Never go out in daytime/in the evening	*	7
Don't know	*	*

## TRANSPORT

Q28. SHOWCARD I (R) **I am now going to read out a list of possible transport policies which could tackle the adverse effect of further traffic growth and increasing congestion over the next few years. I want you to tell me how strongly you would support or oppose each one. Firstly ...** READ OUT. TICK START. ROTATE START. SINGLE CODE ONLY

	Strongly support	Tend to support	Neither support nor oppose	Tend to oppose	Strongly oppose	No opinion
	%	%	%	%	%	%
<b>Make better use of existing roads through better traffic management systems</b>	36	48	10	3	1	3
<b>Provide better information for the motorist, about congestion or possible delays</b>	34	44	15	3	1	3
<b>Introduce more bus priority measures, such as bus lanes and red routes</b>	29	38	15	10	5	2
<b>Maintain and improve existing bus services</b>	46	45	7	1	*	1
<b>Invest to provide more bus services</b>	42	42	9	5	1	2
<b>Maintain and improve existing train services</b>	50	40	7	1	*	2
<b>Invest to provide more rail services</b>	45	39	10	2	*	3
<b>Restrict car access to the centres of towns and cities</b>	24	29	17	16	12	3
<b>Improve conditions for pedestrians, such as better-maintained pavements, more pedestrian crossings and more pedestrian areas</b>	45	38	12	3	1	2
<b>Improve conditions for cyclists, such as more cycle lanes/ paths, secure cycle parking</b>	34	40	15	6	4	2
<b>Subsidise public transport to keep fares down</b>	45	40	8	3	2	2

## LONDON GOVERNANCE

Q29. What is the name of the London Mayor? SINGLE CODE ONLY

	%
Yes (correct) - Ken Livingstone	79
Yes (incorrect) – Lord Mayor (Alderman Clive Martin)	0
Yes (incorrect) – Other	*
No	6
Don't know	15

Q30. SHOWCARD J (R) Looking at this list, please tell which of these, if any, the London Mayor has responsibility for? Just read out the letter/s that apply MULTICODE OK.

Q31. SHOWCARD J (R) AGAIN And looking at this list again, please tell which of these, if any, the Greater London Assembly has responsibility for? Again, just read out the letter/s that apply. MULTICODE OK.

	Mayor Q30 %	GLA Q31 %
Public transport	61	27
Representing London in Great Britain	47	20
Co-ordinating the London Boroughs	43	25
Roads	33	18
Environment	33	20
Representing London abroad	31	15
Scrutiny of budgets for Transport, Development, Police and Fire authorities	31	22
Setting budgets for Transport, Development, Police and Fire authorities	30	20
Police	30	20
Regeneration	28	18
Planning	27	20
Fire and Emergency services	26	19
Making appointments to Transport, Development, Police and Fire authorities	25	17
Economic development	23	18
Arts and Leisure services	21	13
Education	19	14
Health Service	16	11
Setting Council taxes	16	14
Setting Business rates	12	12
Raising taxes	11	10
Other	1	*
All of these	4	4
None of these	1	2
Don't know	16	42

Q32. SHOWCARD K (R) **Are you satisfied or dissatisfied with the way Ken Livingstone is doing his job as Mayor of London?** SINGLE CODE ONLY

Q33. SHOWCARD K (R) AGAIN **Are you satisfied or dissatisfied with the way the Greater London Assembly is doing its job?** SINGLE CODE ONLY

	Ken Livingstone Q32 %	GLA Q33 %
Very satisfied	5	2
Fairly satisfied	25	17
Neither satisfied nor dissatisfied	40	39
Fairly dissatisfied	5	4
Very dissatisfied	3	3
Don't know	23	36

Q34. **What two or three things do you think should be the top priorities for the new London Mayor to improve London as a place to live?** PROBE FULLY AND WRITE IN. ANY ANSWER (WRITE IN AND CODE '1)

	%
Public transport/cheaper fares	52
Safety/crime	27
Traffic congestion	12
Health Service	12
Housing	11
Education	10
Police	8
Property prices	8
General cleanliness	7
Environment	4
Cost of living/reduce prices	4
Roads	3
Lower taxes/Council Tax	3
Pollution (unspecified)	3
Regeneration	2
Arts & Leisure Services	2
Job opportunities	2
Co-ordinating the London Boroughs	2
Parks/open spaces	1
Overcrowding/control immigration	1
Improve services/facilities (general)	1
Investment in public infrastructure	1
Economic development	1
Parking facilities	1
Fire & Emergency services	1
Develop community spirit/friendliness	1
Help the poor/needly	1
Planning	1
Provide more information/keep us informed	1
Childcare facilities	1
Control unruly behaviour	1
Cycle lanes	1
Setting business rates	1
Help the elderly	1
Others	3
Don't know	13

Excludes answers given by less than 1%

Q35. **And what two or three things do you think should be the top priorities for the new London Mayor to improve London as a place to work? PROBE FULLY AND WRITE IN. ANY ANSWER (WRITE IN AND CODE '1)**

	%
Public transport/cheaper fares	46
Job opportunities	11
Traffic congestion	7
Property prices	6
Safety/crime	6
Housing	4
Economic development	4
Education	3
Pay/raise minimum wage	3
Roads	2
Health service	2
Lower taxes/Council tax	2
Setting business rates	2
General cleanliness	2
Training opportunities	2
Parking facilities	2
Environment	1
Cost of living	1
Pollution (unspecified)	1
Planning	1
Investment in London (unspecified)	1
Childcare facilities	1
Equality/equal opportunities	1
Reduce working hours	1
Police	1
Communication (unspecified)	1
Regeneration	1
Amenities/facilities	1
Others	3
Don't know	29

Excludes answers given by less than 1%

Q36. **SHOWCARD L (R) How well informed do you think the Greater London Authority keeps you about the services it has responsibility for? SINGLE CODE ONLY**

	%
Keeps us very well informed	2
Keeps us fairly well informed	10
Gives us only a limited amount of information	26
Doesn't tell us much at all about what it does	51
Don't know	12

**THANK RESPONDENT AND GO TO DEMOGRAPHICS**