

2022-2023

Annual Report

Prioritizing Access & Affordability



Who We Are

We help you pay for college.

The Higher Education Services Corporation (HESC) is New York State's higher education student financial aid agency.

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"As Governor, I want to do more than just care for this state today - I want to prepare New York for tomorrow—"

"Higher education students not only hold the key for our state, but for their families. A degree changes more than just the life of its holder; it changes the lives of those all around them. Every person who calls New York home should have the opportunity to better themselves and invest in their education. My administration is committed to supporting our students in every way possible, and I thank my partners in service for making this a reality."

- Governor Kathy Hochul

What We Do

HESC administers more than two dozen grant, scholarship, and loan forgiveness programs; is the designated lead administering agency for the NYGEAR UP program; and is committed to raising awareness of financial aid programs and other educational resources available to New York's students and their families through outreach activities.













New York State Higher Education

As the fallout of the coronavirus pandemic settled across campuses and communities in New York State in 2022-23, HESC shifted its focus from alleviating the financial strain on New York State students and families due to the health emergency to placing an even greater emphasis on accessibility and affordability, making it easier for students – whether full-time or part-time – to pursue their higher education goals.

This strategic shift reflected HESC's continued commitment to ensuring that all students, regardless of their background or financial situation, have access to higher education and the opportunities it brings.

While relief benefits were still extended to borrowers, in 2022, HESC made the important decision to terminate its role with the U.S. Department of Education as the guaranty agency administering the Federal Family Education Loan Program (FFELP) on behalf of New York State. With the Trellis Company designated as the successor guaranty agency for New York, HESC and its partners embarked on a meticulous planning and execution strategy to transfer its FFELP portfolio to Trellis without adverse impact to borrowers.

New York State has a long-standing history of generously supporting students seeking post-secondary educational opportunities and remains committed to maintaining critical investments in higher education programs that expand access to high-quality, affordable higher education in New York State.



"I am privileged to help carry out Governor Kathy Hochul's vision for all New Yorkers and to work toward our shared goal to help New York's students obtain a college education. Through our programs, we are helping to break down financial barriers that often prevent students from pursuing their dreams of higher education."

Dr. Guillermo LinaresPresident & CEO

New York State Higher Education

HESC Program Highlights

The New York State Tuition Assistance Program (TAP)

New York State's flagship Tuition Assistance Program (TAP) endures as one of the nation's largest need-based college financial aid grant programs. In the 2022-23 academic year, TAP awarded more than \$662 million in student aid to 234,000 students across the state, providing students from diverse and underserved communities access to higher education and the opportunities it provides for personal and professional growth.

The Expansion of TAP

In 2022-23, significant programmatic changes were implemented to expand the availability of TAP to support part-time students in both degree-seeking programs and non-degree training programs.

One of the changes was eliminating the full-time enrollment requirement for TAP. This made it possible, for the first time, for students who previously were unable to pursue an education full-time due to other challenges like work or families, to receive TAP.

Additionally, Part-time TAP was also expanded to support students who want to upskill their career by enrolling in non-degree training programs at community colleges that directly lead to employment or advancement in a significant industry as identified by the NYS Department of Labor.



TAP for Incarcerated Students

Beginning with the 2022-23 academic term, TAP funding eligibility for incarcerated individuals was restored, providing thousands a chance to apply for and access TAP to fund their post-secondary education, engage in programming that will expand their employment opportunities and their futures, and help reduce recidivism rates and ensure higher success among this population upon release.

"New York State's Tuition Assistance Program, Excelsior Scholarship, and other financial aid play a vital role in keeping college affordable and making SUNY such an extraordinary value proposition. This ongoing commitment from Governor Hochul and the legislature ensures 53% of full-time in-state students attend SUNY tuition free. I encourage New Yorkers who dream of completing a higher education to take advantage of these valuable programs."

John B. King Jr., SUNY Chancellor

The Excelsior Scholarship and Enhanced Tuition Awards Programs

The first-in-nation Excelsior Scholarship enables students attending New York's two-year and four-year public institutions to attend tuition free by providing financial aid that bridges any gap between the cost of tuition and other eligible forms of financial aid. For 2022–23, nearly 29,000 students attending one of New York's public colleges and universities received Excelsior Scholarships to cover their tuition gaps.

The Enhanced Tuition Awards (ETA) program provides recipients attending a participating private college with \$6,000 annually to offset their tuition costs through a combination of their TAP award, ETA award, and a match from their college. In 2022-23, ETA awards were used to offset the tuition costs for nearly 1,800 recipients.



Targeted Scholarship and Award Programs

During 2022–23, other HESC-administered State financial aid programs provided another 18,069 students with \$48.0 million in awards.

Two New York State financial aid programs in areas vital to nursing education and farming saw an increase in funding support. Funding for the Senator Patricia K. McGee Nursing Faculty Scholarship Program increased by \$2 million, and \$0.05 million in additional funding was added for the NYS Young Farmers Loan Forgiveness Incentive Program to encourage recent college graduates to pursue careers in farming in New York State. In addition, the spending and award caps for these programs were permanently lifted.

The Senator José Peralta New York State DREAM Act

In its fourth year of implementation, the Senator José Peralta New York State DREAM Act continued to provide accessibility to higher education for thousands of students, offering access to the State's grant, scholarship, and loan forgiveness programs.

The NYS Dream Act – along with the Excelsior Scholarship and TAP – helps to level the playing field and ensure that all students, regardless of their immigration status or financial resources, have the opportunity to pursue their academic dreams. By investing in the education of undocumented students, New York State is helping to build a more skilled and diverse workforce, which will benefit the State's economy for years to come.

"Higher education is a pathway to the middle class for many students, including young Dreamers who are often the first in their family to go to college. But for too long, Dreamers faced astronomical barriers to higher education and were blocked from accessing financial resources that any other student was entitled to. The Jose Peralta New York State Dream Act changed that and allowed immigrant students to access financial aid for institutions of higher learning in New York."

Frankie Miranda, President & CEO, Hispanic Federation

Access and Affordability

College access and outreach are essential components of HESC's commitment to providing students with the tools necessary to access an affordable and high-quality education. Helping New York State's students access the financial aid dollars for which they are eligible opens doors to higher education options that may have seemed unattainable, and empowers all students, including disadvantaged and underserved populations, to achieve the dream of pursuing their college degree.

By bringing awareness of financial aid programs and educational resources to New York's students and families, HESC is removing a barrier to realizing their full potential and accomplishing their academic goals.

College Access and Outreach Programs

HESC has consistently demonstrated its commitment to raising awareness of financial aid programs and other educational resources available to New York's students and their families. Awareness of financial aid options, the college application process, and available resources is critical to the likelihood a student will apply to college and ultimately succeed in their course of study.

In 2022-23, HESC's virtual outreach platform expanded significantly to include a comprehensive schedule of financial aid events and workshops for high school students and their families. As part of the strategy, a wider range of events was offered, including FAFSA and TAP application assistance for students and families and focused discussions with financial aid professionals directed to various audiences, including families of veterans and students with an interest in the trade professions as a practical alternative to pursuing a college degree. HESC also enhanced its on-demand video library to include new short, informational, and how-to videos for students to watch at their convenience.

HESC further expanded its outreach efforts to high school students and families with the introduction of HESC Text, putting the resources they need to prepare for college or apply for financial aid through a regular cadence of text messages about financial aid, important deadlines, and events.

The continued investment in college access and outreach initiatives will help encourage more New York State students to pursue their academic and professional aspirations and achieve their full potential, regardless of their financial circumstances.

"HESC's collaborative work facilitating relationships across state agencies is vital to our mission to ensure all students have access to an affordable, quality education. Together, we can help level the playing field so all aspiring students have an equal opportunity to pursue their academic goals. As a result of these partnerships, we have made significant progress toward increasing FAFSA completion rates and support for all New York State students."

Betty A. RosaCommissioner, NYS Education Department

"New York's independent colleges are proud to partner with HESC to ensure all students have access to the transformational power of higher education. HESC plays a critical role in making college dreams a reality through student aid programs like the Tuition Assistance Program (TAP) and outreach efforts like College Application Month, which encourages students to apply to college."

Lola W. Brabham

President, Commision on Independent Colleges and Universities (CICU)



NYGEAR UP

(New York Gaining Early Awareness and Readiness for Undergraduate Programs)

NYGEAR UP is a national initiative to create innovative programs that assist low-income students in preparing to enter and succeed in postsecondary education. In September 2022, HESC was awarded a seven-year, \$28 million GEAR UP grant from the United States Department of Education. After completing the request for proposals process, ten project sites were selected, serving more than 6,400 seventh-grade students attending school in Roosevelt, Freeport, The Bronx, Queens, Manhattan, Ossining, Newburgh, Schenectady, Binghamton, Syracuse, Rochester, Dunkirk, and Jamestown. NYGEAR UP's state partners provide a variety of services to our project sites and students, and include the State University of New York, the City University of New York, the Commission on Independent Colleges and Universities, the NYS Department of Labor, and Kessler Scholars.

"The GEAR UP program is an important and needed antidote to help eradicate barriers to success in postsecondary education for New Yorkers from low-income households, including many thousands of students who attend city high schools and hope to move into the CUNY system. The GEAR UP program supports a variety of programs that will in turn help many more students to enter CUNY, complete their degrees, launch prosperous careers, and improve their economic circumstances."

Félix V. Matos Rodríguez Chancellor, *CUNY*







"New York State's commitment to its students through state-funded grants and scholarships is truly remarkable and sets a standard few other states can match. Through its more than two dozen programs, HESC provides the necessary resources and support students need to access higher education. The Association of Private Colleges (APC) is proud to continue partnering with HESC and the Governor to help students attain the education and skills they need to have a career in New York."

Donna Stelling-Gurnett President, Association of Private Colleges

In Closing

Education remains the engine for social and economic mobility. The more than two dozen HESC-administered grant, scholarship, and loan forgiveness programs enable students to reach their higher education goals and attain the economic and social benefits that accompany a college degree or postsecondary credential.

New York continues to lead the nation in expanding access to a quality and affordable college education for our students. HESC's mission is to help students realize their dreams of succeeding in college.

Table 1 **Tuition Assistance Program Recipients and Expenditures**

by Level of Study

		Academic Ye	ar		
	2018 - 2019	2019 - 2020	2020-2021	2021 - 2022	Estimated 2022 - 2023
Level of Study					
	Annual I	Average Recip	ients (FTE)		
Undergraduate	267,643	253,852	213,917	197,977	195,676
TOTAL	267,643	253,852	213,917	197,977	195,676
Percent Change from Prior Year	-3.7%	-5.2%	-15.7%	-7.5%	-1.2%
	Annual Ex	kpenditures (\$	thousands)		
Undergraduate	\$885,636	\$840,167	\$704,996	\$711,477	\$662,435
TOTAL	\$885,636	\$840,167	\$704,996	\$711,477	\$662,435
Percent Change from Prior Year	-3.9%	-5.1%	-16.1%	0.9%	-6.9%
Ann	ıual Expenditı	ıres Per Annu	al Average Re	cipient	
Undergraduate	\$3,309	\$3,310	\$3,296	\$3,594	\$3,385
All	\$3,309	\$3,310	\$3,296	\$3,594	\$3,385
Percent Change from Prior Year	-0.2%	0.0%	-0.4%	9.0%	-5.8%

Table 2 **Tuition Assistance Program Recipients**

by Level of Study and Type of Institution

Academic Year

Annual Average Recipients (FTE)

Level of Study/Type of Institution	2018 - 2019	2019 - 2020	2020 - 2021	2021 - 2022	Estimated 2022 - 2023
Undergraduate:					
City University					
Senior Colleges	56,921	58,008	54,125	49,241	49,645
Community Colleges	26,164	23,480	17,530	13,806	14,389
CUNY TOTAL	83,085	81,488	71,655	63,047	64,034
State University					
State Operated	67,669	64,829	55,976	53,100	50,124
Community Colleges	39,817	35,521	23,296	21,055	21,929
SUNY TOTAL	107,486	100,350	79,272	74,155	72,053
Independent Colleges*	57,673	52,966	45,263	43,884	47,471
Proprietary Degree- Granting Institutions*	12,079	11,562	9,807	8,996	3,876
Nondegree Business Schools	914	702	459	539	659
All Other Institutions	68	61	133	99	79
Chapter XXII TAP schools	6,338	6,723	7,328	7,257	7,504
GRAND TOTAL	267,643	253,852	213,917	197,977	195,676

 $^{^{*}\,}$ Between AY 2021-22 and AY 2022-23, two large schools moved from the proprietary sector to the independent sector.

Table 3 **Tuition Assistance Program Expenditures**

by Level of Study and Type of Institution

Academic Year (\$ thousands)

		**	•		
Level of Study/Type of Institution	2018 - 2019	2019 - 2020	2020 - 2021	2021 - 2022	Estimated 2022 - 2023
Undergraduate:					
City University					
Senior Colleges	\$215,289	\$215,455	\$196,721	\$195,941	\$184,394
Community Colleges	\$94,695	\$84,501	\$61,228	\$47,097	\$45,873
CUNY TOTAL	\$309,984	\$299,956	\$257,949	\$243,038	\$230,267
State University					
State Operated	\$201,773	\$191,884	\$163,563	\$174,351	\$156,380
Community Colleges	\$116,015	\$107,145	\$70,662	\$65,714	\$66,167
SUNY TOTAL	\$317,788	\$299,029	\$234,225	\$240,065	\$222,547
Independent Colleges	\$181,047	\$166,479	\$143,041	\$155,179	\$160,471
Proprietary Degree- Granting Institutions	\$44,741	\$42,013	\$35,061	\$35,437	\$13,709
Nondegree Business Schools	\$3,174	\$2,398	\$1,549	\$2,023	\$2,182
All Other Institutions	\$199	\$213	\$469	\$402	\$304
Chapter XXII TAP schools	\$28,703	\$30,079	\$32,702	\$35,333	\$32,955
GRAND TOTAL	\$885,636	\$840,167	\$704,996	\$711,477	\$662,435

Table 4 **Tuition Assistance Program Recipients**

by Dependency Status and Sector *

		Academi	c Year			
	2018 - 2019	2018 - 2019 2019 - 2020 2020 - 2021 2021 - 2022			nated - 2023	
					Number	% of Total
Sector		Independent	Students			
CUNY	16,057	16,057	14,387	11,434	10,490	4.5%
SUNY	14,978	14,978	12,758	11,192	11,090	4.7%
Independent	6,385	6,385	5,446	4,895	7,191	3.1%
Proprietary Degree- Granting Institutions	6,460	6,460	6,388	6,313	2,929	1.3%
Nondegree Business Schools	674	674	458	515	597	0.3%
All Other Institutions	75	75	147	111	91	0.0%
Chapter XXII TAP schools	824	824	887	864	840	0.4%
SUBTOTA	AL 45,453	45,453	40,471	35,324	33,228	14.2%
(as % of tota	al) 15.0%	15.0%	15.8%	14.8%	14.2%	
		Dependent S	Students			
CUNY	89,688	87,663	76,739	69,833	71,334	30.5%
SUNY	112,391	104,487	81,718	77,740	74,881	32.0%
Independent	56,957	52,598	45,028	44,198	46,117	19.7%
Proprietary Degree- Granting Institutions	7,738	7,301	5,487	4,828	2,075	0.9%
Nondegree Business Schools	152	108	74	76	73	0.0%
All Other Institutions	43	30	58	49	28	0.0%
Chapter XXII TAP schools	5,662	6,009	6,542	6,523	6,408	2.7%
SUBTOTA	AL 272,631	258,196	215,646	203,247	200,916	85.8%
(as % of tota	al) 84.4%	85.0%	84.2%	85.2%	85.8%	
		All Stud	ents			
CUNY	106,999	103,720	91,126	81,267	81,824	34.9%
SUNY	129,330	119,465	94,476	88,932	85,971	36.7%
Independent	64,479	58,983	50,474	49,093	53,308	22.8%
Proprietary Degree- Granting Institutions	14,678	13,761	11,875	11,141	5,004	2.1%
Nondegree Business Schools	1,021	782	532	591	670	0.3%
All Other Institutions	101	105	205	160	119	0.1%
Chapter XXII TAP schools	6,441	6,833	7,429	7,387	7,248	3.1%
TOTA	AL 323,049	303,649	256,117	238,571	234,144	100.0%

^{*} Recipients are those who received at least one term award.

Table 5

Aid for Part-Time Study (APTS) Program Recipients

by Type of Institution

Academic Year

	2018 - 2019	2019 - 2020	2020 - 2021	2021 - 2022	Estimated 2022 - 2023
CUNY 4-Year	3,217	3,327	2,686	3,137	1,367
CUNY 2-Year	1,191	1,738	1,269	1,415	848
CUNY TOTAL	4,408	5,065	3,955	4,552	2,215
SUNY 4-Year	795	849	630	704	620
SUNY 2-Year	3,680	3,805	1,568	2,470	1,833
SUNY TOTAL	4,475	4,654	2,198	3,174	2,453
Independent Colleges	736	783	363	525	474
Degree Proprietary	193	125	115	121	47
GRAND TOTAL	9,812	10,627	6,631	8,372	5,189

Table 6

Aid for Part-Time Study (APTS) Actual Expenditures for Reimbursement of Awards

by Type of Institution

Academic Year (\$ thousands)

	2018 - 2019	2019 - 2020	2020 - 2021	2021 - 2022	Estimated 2022 - 2023
CUNY 4-Year	\$2,285.3	\$2,226.8	\$1,782.3	\$1,991.0	\$940.6
CUNY 2-Year	\$870.8	\$1,314.5	\$842.8	\$871.3	\$556.9
CUNY TOTAL	\$3,156.1	\$3,541.3	\$2,625.1	\$2,862.3	\$1,497.5
SUNY 4-Year	\$1,019.0	\$1,068.0	\$842.2	\$857.9	\$735.6
SUNY 2-Year	\$3,823.6	\$3,876.4	\$2,205.4	\$2,777.2	\$2,100.6
SUNY TOTAL	\$4,842.6	\$4,944.4	\$3,047.6	\$3,635.1	\$2,836.2
Independent Colleges	\$701.0	\$798.2	\$451.6	\$519.0	\$559.4
Degree Proprietary	\$175.1	\$129.7	\$124.8	\$132.8	\$56.0
GRAND TOTAL	\$8,874.8	\$9,413.6	\$6,249.1	\$7,149.2	\$4,949.1

Table 7

Number of Scholarship Awards

Academic Year

	2018 - 2019	2019 - 2020	2020 - 2021	2021 - 2022	Estimated 2022 - 2023
Scholarships and Awards					
NYS Memorial Scholarships for Families of Deceased Firefighters, Volunteer	40	32	29	23	19
Firefighters, Police Officers, Peace Officers and Emergency Medical Service Workers					
NYS World Trade Center Memorial Scholarship	910	906	867	788	735
NYS Scholarships for Academic Excellence	12,819	12,606	9,351	8,606	8,360
Military Service Recognition Scholarship	135	193	181	228	215
Senator Patricia K. McGee Nursing Faculty Scholarship	92	99	76	89	105
American Airlines Flight 587 Memorial Scholarship	4	7	5	4	3
Flight 3407 Memorial Scholarship	3	3	3	3	1
NYS Math & Science Teaching Incentive Scholarship	67	73	44	28	89
NYS Science, Technology, Engineering and Mathematics (STEM) Incentive Program	2,299	2,068	1,769	1,535	1,326
NYS Achievement and Investment in Merit Scholarship (NY-AIMS)	1,657	556	30	2	1
NY Masters-in-Education Teacher Incentive Scholarship Program	62	91	34	71	88
Enhanced Tuition Awards	2,783	3,508	2,529	1,997	1,808
NYS Part-Time Scholarship Award Program	325	295	144	127	205
Excelsior Scholarship	25,919	31,867	29,819	27,889	29,000
NYS Child Welfare Worker Incentive Scholarship Program	1	1	0	0	1
NYS Aid for Part-Time Study	9,812	10,627	6,631	8,372	5,189
NYS Regents Awards for Children of Deceased and Disabled Veterans	469	413	310	256	195
Veterans Tuition Awards	685	573	363	295	277
SUBTOTAL	58,082	63,918	52,185	50,313	47,617
Loan Forgiveness Programs					
New York State Young Farmers Loan Forgiveness Incentive Program *	11	10	10	10	10
NYS Get on Your Feet Loan Forgiveness Program **	1,925	1,098	0	0	0
NYS Child Welfare Worker Loan Forgiveness Incentive Program *	5	5	5	5	5
New York State Teacher Loan Forgiveness Program *	48	40	0	0	0
Regents Physician Loan Forgiveness Program	124	119	57	143	89
Loan Forgiveness for Nursing Faculty *	154	164	130	130	130
Loan Forgiveness for Licensed Social Workers *	267	183	266	184	184
Loan Forgiveness for District Attorneys *	766	616	552	434	434
SUBTOTAL	3,300	2,235	1,020	906	852
TOTAL	61,382	66,153	53,205	51,219	48,469

 $^{^*\,\}mathsf{HESC}\,\mathsf{deferred}\,\mathsf{program}\,\mathsf{award}\,\mathsf{payments}.\,\mathsf{Payments}\,\mathsf{will}\,\mathsf{be}\,\mathsf{made}\,\mathsf{in}\,\mathsf{a}\,\mathsf{subsequent}\,\mathsf{period}.$

^{**} Due to the national pandemic emergency, the U.S. Department of Education automatically suspended payments on student loans beginning March 13, 2020. As a result, HESC suspended GOYF award payments.

Table 8

Amount of Scholarship and Awards

Academic Year (\$ thousands)

	20	18 - 2019	2019 - 2020	2020 - 2021	2021 - 2022	Estimated 2022 - 2023
Scholarships and Awards		-	-			
${\sf NYSMemorialScholarshipsforFamiliesofDeceasedFirefighters,Volunteer}$		\$717	\$585	\$561	\$453	\$406
Firefighters, Police Officers, Peace Officers and Emergency Medical Service W	orkers (47.7	4303	450.	4-133	4400
NYS World Trade Center Memorial Scholarship	1	6,882	16,455	15,602	15,143	14,600
NYS Scholarships for Academic Excellence		8,757	8,633	6,461	6,012	5,846
Military Service Recognition Scholarship		2,115	3,077	3,047	3,820	3,825
Senator Patricia K. McGee Nursing Faculty Scholarship		1,459	1,705	1,199	1,487	1,842
American Airlines Flight 587 Memorial Scholarship		67	104	94	58	45
Flight 3407 Memorial Scholarship		59	58	69	68	16
NYS Math & Science Teaching Incentive Scholarship		439	471	275	186	614
NYS Science, Technology, Engineering and Mathematics (STEM) Incentive Pro	ogram 1	3,774	13,017	11,344	9,741	8,331
NYS Achievement and Investment in Merit Scholarship (NY-AIMS)		757	240	11	1	1
NY Masters-in-Education Teacher Incentive Scholarship Program		552	785	244	651	762
Enhanced Tuition Awards	4	1,480	5,667	3,818	2,702	2,535
NYS Part-Time Scholarship Award Program		601	663	280	254	378
Excelsior Scholarship	9	97,461	131,993	126,748	118,436	136,00
NYS Child Welfare Worker Incentive Scholarship Program		20	20	0	0	32
NYS Aid for Part-Time Study	:	8,875	9,414	6,249	7,149	4,949
NYS Regents Awards for Children of Deceased and Disabled Veterans		187	168	128	104	82
Veterans Tuition Awards	:	2,397	1,998	1,573	1,467	1,617
SUB	STOTAL \$1	59,599	\$195,053	\$177,703	\$167,732	\$181,881
Loan Forgiveness Programs						
New York State Young Farmers Loan Forgiveness Incentive Program *		102	98	98	98	98
NYS Get on Your Feet Loan Forgiveness Program **	2	2,080	1,008	0	0	0
$NYSChildWelfareWorkerLoanForgivenessIncentiveProgram^*$		46	50	50	50	50
New York State Teacher Loan Forgiveness Program *		234	196	0	0	0
Regents Physician Loan Forgiveness Program	1	1,204	1,180	570	1,430	890
Loan Forgiveness for Nursing Faculty *		1,201	1,259	995	995	995
Loan Forgiveness for Licensed Social Workers *	•	1,684	1,146	1,683	1,165	1,165
Loan Forgiveness for District Attorneys *	2	2,604	2,094	1,877	1,472	1,472
SUB	BTOTAL \$	9,155	\$7,031	\$5,273	\$5,210	\$4,670
	TOTAL \$1	68,754	\$202,084	\$182,976	\$172,942	\$186,551

 $^{^*\,\}mathsf{HESC}\,\mathsf{deferred}\,\mathsf{program}\,\mathsf{award}\,\mathsf{payments}.\,\mathsf{Payments}\,\mathsf{will}\,\mathsf{be}\,\mathsf{made}\,\mathsf{in}\,\mathsf{a}\,\mathsf{subsequent}\,\mathsf{period}.$

^{**} Due to the national pandemic emergency, the U.S. Department of Education automatically suspended payments on student loans beginning March 13, 2020. As a result, HESC suspended GOYF award payments.

Table 9
New York's 529 College Savings Program

Year*	Account Volume	Number of Accounts	Average Balance
2013	\$16,350,058,621	767,848	\$21,293
2014	\$19,086,662,226	818,699	\$23,313
2015	\$20,137,457,001	874,212	\$23,035
2016	\$23,118,543,785	924,829	\$24,998
2017	\$26,456,915,350	975,851	\$27,112
2018	\$30,035,172,256	1,040,802	\$28,858
2019	\$32,518,571,142	1,097,993	\$29,616
2020	\$36,559,670,431	1,152,335	\$31,727
2021	\$44,381,991,216	1,211,957	\$36,620
2022	\$37,745,326,226	1,256,122	\$30,049
2023	\$42,690,853,631	1,284,860	\$33,226

^{*} Data reported as of September 30th.

New York's 529 College Savings Program includes two separate 529 plans with Program Manager, Ascensus College Savings: the Direct Plan, with investment management and offerings through the Vanguard Group; and the Advisor Plan, with investment management from JP Morgan and offerings through JP Morgan and SSGA.

With its federal and state tax advantages and flexibility, New York's 529 College Savings Program, one of the best nationwide, is helping to make a higher education possible for future college students.

Table 10

New York's 529 College Savings Program

Qualified Withdrawals

Year*		
2002		\$42,347,329
2003		\$67,084,242
2004		\$127,587,960
2005		\$210,849,895
2006		\$317,659,250
2007		\$443,070,214
2008		\$578,111,974
2009		\$624,078,597
2010		\$710,462,004
2011		\$769,521,477
2012		\$887,495,940
2013		\$1,034,992,158
2014		\$1,200,966,798
2015		\$1,329,715,975
2016		\$1,543,777,843
2017		\$1,755,324,176
2018		\$1,985,158,737
2019		\$2,273,148,604
2020		\$2,185,546,944
2021		\$2,836,304,333
2022		\$3,005,960,762
	Total	\$23,929,165,211

^{*} Withdrawals are now reported on a State fiscal year, April to March, beginning with 2002. Withdrawals reported include both Direct and Advisor plans.

Table 11

Loans, Grants, and Scholarships Administered by HESC

Academic Year (\$ thousands)

	2018 - 2019	2019 - 2020	2020 - 2021	2021 - 2022	Estimated 2022 - 2023
Grants and Scholarships					
Tuition Assistance	\$885,636	\$840,167	\$704,996	\$711,477	\$662,435
Other Grants and Scholarships *	\$168,754	\$202,084	\$182,976	\$172,942	\$186,551
TOTAL	\$1,054,390	\$1,042,251	\$887,972	\$884,419	\$848,986
Percent Change from Prior Year	-0.6%	-1.2%	-17.4%	-0.4%	-4.2%

 $^{^*\, {\}sf HESC}\, deferred\, some\, program\, award\, payments.\, Payments\, will\, be\, made\, in\, a\, subsequent\, period.$

Table 12

Defaulted Purchases and Collections Activities

		State Fiscal Year (\$ thousands)							
	2018 - 2019	2019 - 2020	2020 - 2021	2021 - 2022	2022 - 2023				
Defaulted Loans Purchased	\$310,824	\$243,073	\$177,085	\$160,120	\$186,278				
Outstanding Balance of Defaulted Loans	\$1,345,298	\$1,264,308	\$1,211,548	\$1,071,766	\$1,080,621				
Regular Collections*	\$66,205	\$59,928	\$13,531	-\$940**	\$1,692**				
Amount Consolidated*	\$100,990	\$86,403	\$39,628	\$19,779	\$8,613**				
Amount Rehabilitated*	\$163,172	\$99,323	\$59,993	\$6,925	-\$5,278**				
Total Recoveries	\$330,367	\$245,654	\$113,152	\$25,764	\$5,027				
		C	ollection Revenu	es					
Revenue Collections	\$12,098	\$10,548	\$9,598	-\$148 ^{**}	\$271**				
Revenue Consolidated	\$8,160	\$8,530	\$7,292	\$909**	-\$4,005**				
Revenue Rehabilitated	\$37,777	\$33,478	\$20,242	-\$1,700**	-\$6,220**				
Total Collection Related Revenue	\$58,035	\$52,556	\$37,132	-\$939**	-\$9,954**				

^{*} The Collections, Consolidated and Rehabilitated amounts include principal, interest, and collection fees.

The reversals and refunds occurring in SFYs 2021-23 are for recoveries received in SFY 2020-21 and are netted against recoveries and revenues received in SFYs 2021-23.

^{**} Amount includes payment reversals and refunds of fees retroactively applied to transactions posted after the COVID-19 major disaster declaration of March 13, 2020 under the CARES Act. The US Department of Education authorized guarantee agencies to reimburse themselves for lost revenue from the Federal Fund on a quarterly basis.

Table 13 **Guaranteed Student Loans Outstanding**

Change from Prior Year

State Fiscal Year	Amount Outstanding (\$ thousands)	Number of Borrowers	Number of Loans	Amount (\$ thousands)	Percent
2018-19	\$7,591,153	524,147	756,137	(\$970,658)	-11.3%
2019-20	\$6,776,013	445,379	636,456	(\$815,140)	-10.7%
2020-21	\$6,055,707	376,956	538,581	(\$720,306)	-10.6%
2021-22	\$5,253,978	320,771	454,766	(\$801,729)	-13.2%
2022-23	\$2,311,349	423	502	(\$2,942,629)	-56.0%

Table 14

Default Cohort and Trigger Rates

Federal Fiscal Year Ending September 30

	2018	2019	2020	2021	2022
HESC's Cohort Default 3 Year Rate **	3.1%	7.2%	N/A	N/A	0%
National Default Cohort 3 Year Rate **	7.3%	2.3%	N/A	N/A	0%
HESC's Default Trigger Rate *	0.97%	0.98%	1.22%	1.26%	1.30%

^{**} The 3 Year Cohort Default Rate is the only rate to be used by the U.S. Department of Education (the Department) in evaluating schools, lenders, and guaranty agencies. Beginning in 2009 through 2011, the Department issued a 2-year and a 3-year rate. The 3-Year Cohort Default Rate is the percentage of student borrowers who entered into repayment in a given federal fiscal year (denominator) and the number of students who default within the same or the next two federal fiscal years (numerator). This extends the length of time in which a student can default from two to three years.

^{*} Default claim losses (default claim purchases) are measured as a percentage of prior years' loans in repayment as calculated by the U.S. Department of Education (the Department). A guarantee agency's percentage in excess of 5 percent, as established by the Department, would "trigger" a reduction in the reinsurance rate paid to guarantee agencies for the reimbursement of default claim losses. If default claim losses exceed 9 percent, an additional reduction in reinsurance is triggered.

Table 15

Applications Received and Processed

For Each Academic Year

Grant and	2018-19	2019-20	2020-21	2021-22	2022-23
Scholarship Total	567,664	523,797	447,270	444,466	433,672
Percent Change from Prior Year	-4.8%	-7.7%	-14.6%	-0.6%	-2.4%

Grants and Scholarships

The following programs represent NYS financial aid program administered by HESC.

Name of Program	Description of Program	2022-2023 Accomplishments
Tuition Assistance Program (TAP)	The New York State Tuition Assistance Program (TAP) supports eligible full-time and part-time New York resident students in both degree-seeking programs and non-degree training programs at approved schools in New York State. An annual TAP award can be up to \$5,665. A Part-time TAP award is calculated as a percentage of a full-time TAP award. Because TAP is a grant, it does not have to be paid back.	Provided more than \$662 million in grants to more than 234,000 students.
NYS Aid for Part-time Study (APTS)	Awards provide up to \$2,000 per year for part-time undergraduate study at participating institutions in New York State. An APTS award cannot exceed tuition charges.	Provided more than \$4.9 million in aid to 5,189 students.
NYS Scholarships for Academic Excellence	Up to 2,000 scholarships of \$1,500 are awarded each year to the top graduating scholar at each registered high school in New York State, and up to 6,000 scholarships of \$500 are also awarded to other outstanding high school graduates.	Awarded nearly \$6 million in scholarships to 8,360 students.
NYS Memorial Scholarship for Families of Deceased Firefighters, Volunteer Firefighters, Police Officers, Peace Officers, and Emergency Medical Service Workers	Provides up to the cost of SUNY educational expenses for children, spouses, and financial dependents of deceased firefighters, volunteer firefighters, police officers, peace officers, and emergency medical service workers who have died as the result of an injury sustained in the line of duty.	Awarded \$406,000 in scholarships to 19 students.
NYS Regents Awards for Children of Deceased and Disabled Veterans	Provides \$450/year to children of veterans who are deceased, at least 40 percent disabled, missing in action, or were a prisoner of war.	Awarded \$82,000 to 195 students.
Veterans Tuition Awards	Provides up to the cost of SUNY tuition to Vietnam, Persian Gulf, or Afghanistan veterans in college or in an approved vocational training program in New York State.	Awarded more than \$1.6 million to 277 students.

Grants and Scholarships (Cont'd)

Name of Program	Description of Program	2022-2023 Accomplishments
NYS World Trade Center Memorial Scholarship	Provides up to the cost of SUNY educational expenses for children, spouses, and financial dependents of those killed or severely and permanently disabled in the September 11, 2001 terrorist attacks.	Awarded \$14.6 million to 735 students.
Military Enhanced Recognition Incentive and Tribute (MERIT) Scholarship, also known as the Military Service Recognition Scholarship	Provides up to the cost of SUNY educational expenses for children, spouses, and financial dependents of members of the United States Armed Forces or state-organized militia who, at any time on or after August 2, 1990, while New York State residents, died or became severely and permanently disabled while performing their military duties, whether in combat or not.	Awarded more than \$3.8 million in scholarships to 215 students.
Senator Patricia K. McGee Nursing Faculty Scholarship	This competitive award is made to licensed nurses who study to become nursing faculty and agree to serve as a teacher in a facility in New York State. Payments are available for up to three years of study. Recipients must complete their master's program within three years of receiving this scholarship.	Awarded more than \$1.8 million in scholarships to 105 students.
Flight 587 Memorial Scholarship	Provides up to the cost of SUNY educational expenses for families and financial dependents of victims of the crash of American Airlines Flight 587 on November 12, 2001.	Awarded \$45,000 in scholarships to 3 students.
Flight 3407 Memorial Scholarship	Provides financial aid to children, spouses, and financial dependents of individuals killed as a direct result of the crash of Continental Airlines Flight 3407 on February 12, 2009.	Awarded \$16,000 in scholarships to 1 student.
NYS Math & Science Teaching Incentive Scholarship	Provides grants to eligible full-time undergraduate or graduate students in approved programs that lead to math or science teaching careers in secondary education.	Awarded \$614,000 in scholarships to 89 students.

Grants and Scholarships (Cont'd)

Name of Program	Description of Program	2022-2023 Accomplishments
NYS Science, Technology, Engineering and, Mathematics (STEM) Incentive Program	Provides tuition awards to students who are New York State residents attending a public degree-granting college or university located in New York State. Recipients must be in the top 10 percent of students of their high school graduating class, pursue an approved, two- or four-year STEM degree program, and agree to live in New York State and work in a STEM field in New York State for five years after graduation.	Awarded \$8.3 million to 1,326 students.
NYS Achievement and Investment in Merit Scholarship (NY-AIMS)	Provides merit-based scholarships to New York State high school graduates who achieved academic excellence as a high school student, and enroll or plan to enroll in a public or private New York State college immediately after high school.	Awarded \$1,000 to 1 student.
NYS Masters-in-Education Teacher Incentive Scholarship Program	Provides eligible students with a full-tuition scholarship for a master's degree at a State University of New York (SUNY) or City University of New York (CUNY) college or university.	Awarded \$762,000 to 88 students.
Excelsior Scholarship	In combination with other student financial aid programs, allows students to attend a SUNY or CUNY college tuition-free.	Awarded more than \$136 million to nearly 29,000 students.
Enhanced Tuition Awards	Provides tuition awards to students who are New York State residents attending a participating private college located in New York State. Recipients will receive \$6,000 through a combination of their TAP award, ETA award, and a match from their private college.	Awarded more than \$2.5 million to nearly 1,800 students.
NYS Part-time Scholarship Award Program	Provides tuition awards to students attending a SUNY or CUNY community college who are enrolled in at least 6 but less than 12 credits each term.	Awarded \$378,000 to 205 students.
NYS Child Welfare Worker Incentive Scholarship Program	Grants awards for child welfare workers employed at voluntary not-for-profit child welfare agencies licensed by the New York State Office of Children and Family Services (OCFS). Recipients must agree to live in New York State and work at a voluntary not-for-profit child welfare agency licensed by OCFS for 5 years after graduation, and can use the award to get an associate's, bachelor's or graduate degree for not more than 2 years, 4 years, and 2 years, respectively.	Awarded \$32,000 to 1 student.

Loan Forgiveness Programs

Name	of	Program
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Description of Program

2022-2023 Accomplishments

Regents Physician Loan Forgiveness Program Provides payment of loans for physicians who practice medicine in shortage areas of New York State.

Forgave more than \$890,000 in loans for 89 physicians.

Nursing Faculty Loan Forgiveness Incentive Program The maximum lifetime award under this program is \$40,000, paid in the amount of \$8,000 for each annual period of qualified service completed, or the applicant's actual eligible student loan amount at the time their eligibility is established, whichever is less.

HESC deferred program award payments for 2022-23. Payments will be made in a subsequent period when it is estimated that \$995,000 in award payments will be made to 130 students.

NYS Licensed Social Worker Loan Forgiveness Program The maximum award under this program is \$26,000 or the applicant's actual eligible student loan indebtedness, whichever is less. Awards will be paid in the amount of \$6,500 for each annual period of qualified service completed or the remaining loan indebtedness. If the qualified service for the first or last year of the program is less that 12 months, those disbursements will be pro-rated based on the number of months worked.

HESC deferred program award payments for 2022-23. Payments will be made in a subsequent period when it is estimated that \$1.2 million in award payments will be made to 184 students.

District Attorney Loan Forgiveness Program Awards are offered to retain experienced attorneys employed in district attorney offices throughout New York State. Awards will be paid in disbursements up to \$3,400 per year. The maximum lifetime total award an eligible attorney may receive under this program is \$20,400 or the cumulative total of their eligible student loan expenses at the time they first apply, whichever is less.

HESC deferred program award payments for 2022-23. Payments will be made in a subsequent period when it is estimated that \$1.5 million in award payments will be made to 434 students.

New York State Young Farmers Loan Forgiveness Incentive Program Awards are offered to encourage recent college graduates to pursue careers in farming in New York State. This program provides loan forgiveness awards to individuals who obtain an undergraduate degree from an approved New York State college or university and agree to operate a farm in New York State, on a full-time basis, for five years.

HESC deferred program award payments for 2022-23. Payments will be made in a subsequent period when it is estimated that \$98,000 in award payments will be made to 10 students.

Loan Forgiveness Programs (Cont'd)

Name of Program

Description of Program

2022-2023 Accomplishments

New York State Get on Your Feet Loan Forgiveness Program Provides up to 24 months of federal student loan debt relief to recent New York State college graduates who are participating in a federal income-driven repayment plan whose payments are generally capped at 10 percent of their discretionary income.

In 2022-23, GOYF payments were suspended to align with the Student Loan Debt Relief provided to borrowers under the CARES Act.
The startup of GOYF will resume once the federal pause on student loan payments expires. The total number of payments a GOYF recipient receives will not be impacted as a result of this pause.

NYS Child Welfare Worker Loan Forgiveness Incentive Program Offers student loan forgiveness awards for the purpose of attracting workers to be employed in New York State child welfare agencies. Recipients can receive awards up to \$10,000 per year for up to 5 years, not to exceed the total amount of the recipient's student loan debt.

HESC deferred program award payments for 2022-23. Payments will be made in a subsequent period. When the program resumes, it is estimated that \$50,000 in award payments will be made to 5 students.

New York State Teacher Loan Forgiveness Program

Awards are offered to increase the number of teachers serving in New York State. It provides loan forgiveness awards to teachers serving in high need school districts or subject areas for which a shortage of teachers exists.

HESC deferred program award payments for 2022-23. Payments will be made in a subsequent period when it is estimated that \$200,000 in award payments will be made to 40 students.

Loan-Related Programs

Name of Program	Description of Program	2022-2023 Accomplishments
Default Aversion Assistance Request (DAAR)	Lenders ask HESC to help resolve problems which borrowers have making their payments.	Received and resolved 89,000 DAARs for more than \$1.0 billion.
Rehabilitation Loan Program	Allows borrowers who have made 9 consecutive payments to have their loans removed from default.	Rehabilitated more than \$820,000 in loans for 36 borrowers.
Renewed Eligibility for Title IV Aid	Allows borrowers who have made six consecutive, voluntary payments to become eligible for additional aid. Payments must be made every month, even if borrower returns to school full-time, to maintain eligibility.	Renewed aid eligibility for 98 borrowers.

Pre-College Services

Name of Program

Description of Program

2022-2023 Accomplishments

New York's 529 College Savings Program Tax-advantaged savings program to help parents save for college expenses.

1,284,760 total accounts between the Direct Plan (1,047,567) and the Advisor Plan (237,293), and \$42.7 billion in total assets under management.
As of September 30, 2023, \$2.9 billion in qualified withdrawals were processed in both plans over the last 12 months.

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